

Maseto Technologies is a benchmark among companies dedicated to the design, manufacture, marketing and after-sales services of machinery for the food processing industry (nuts and seeds).

Maseto Technologies, is firmly determined to develop the following strategic vision:

1. Empathizing with all interested parties, mainly customers and the nuts and seeds industry, knowing their needs well in order to design knowledgeably, meeting their requirements regarding quality, food safety, productivity, energy efficiency, and environmental management.
2. Personalized customer management based on the recognition of their needs and expectations related to the processing of nuts and seeds in order to satisfy them. For this, we strive for innovation and development, as well as seeking to provide a good service at a competitive price.
3. Teamwork based on an agile internal organization that is both efficient and effective, enhancing the interrelation between departments and the collaborating companies.
4. Trust and satisfaction of our customers based on excellent quality at all stages of the process, including design, commercial care, manufacturing, and post-sale service.
5. Increase the degree of training of our staff, resulting in greater staff satisfaction, work environment improvement, and an improvement in the provision of our services.
6. Establish a continuous improvement culture, productivity, and profitability in all its areas. To achieve this, we establish annual quality objectives within the Management Review framework.

Maseto Technologies is committed to complying with the Quality Policy, the established goals, and leading the development of the Quality Management System, ensuring compliance with the applicable requirements of the organization itself, customers, and interested parties, as well as legal and regulatory requirements. On the other hand; the company is committed with the continuous improvement of the effectiveness of the Quality System itself.

Since the workers of Maseto Technologies are the most important resource of this company, management encourages all personnel to continue their involvement in compliance with this Policy.

This quality policy is available to all personnel and interested parties throughout the company's website.

Signed. Francisco Espinosa  
Manager of Maseto Technologies  
Date: 12th of November, 2021.

